

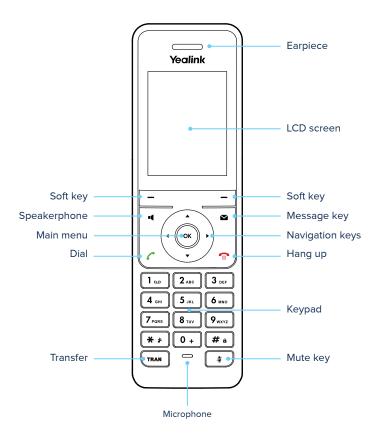


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## **Get to Know Your Yealink Cordless Phone**



Signal strength

مo Voicemail

Battery status

Call features

Missed call

Settings

Do not disturb

Call history

Call forward

Power hold on/off

i Status

# **Calling Options**

# **Dial Phone Numbers or Extensions**

Enter the desired number when the handset is idle.

- Local and Long distance dial the 10-digit phone number (area code + local number)
- International dial 011 + country code + city code + number
- Internal extension dial the extension

### **Answer Calls**

- To answer a call, press the *Accept* soft key or press
- Other options are to press Speakerphone button , or press (ok)
- To answer a new call while on an active call, press down arrow ▼ to navigate to new call and then press the Accept soft key (the current call will be held)

### **Hold Calls**

- Place a call on hold by pressing the Options soft key, and then select Hold. The held party will hear music/ message while holding
- To resume a held call, press the **Resume** soft key

## **Transfer Calls**

#### Transfer Call to an Extension or Other Number

- During a live call, press Options, then Transfer and dial the ext/number
- 2. When you hear the ring back sound, or after you have talked with the other party, press *Transfer* and hang up



If you press *Transfer* or hang up directly after hearing the ring back sound, the call will automatically transfer without having to announce the caller.

#### **Transfer Call Directly to Voicemail**

- During a live call, press *Options*, then *Transfer* and dial \* 55 followed by the ext/number
- 2. Press Transfer again



## **Conference Calling**

#### To Conduct a Conference Call

- Call the first party. After party answers, press Options, then Conference
- Dial the extension or phone for the second party and press *Conf*. When party answers, press *Conf* again; all three parties are joined together in conference

## **Muting a Call**

- To mute an active call, press  $\cline{1mu}$ . The call is muted and the  $\cline{1mu}$  icon is displayed on the LCD screen.
- To un-mute a call, press 

   again. The 
   disappears from the LCD screen

### **Do Not Disturb**

- To enable do not disturb, press (x). Select Call Features > Do Not Disturb > (x) > Enabled > Save.

  The icon on the status bar indicates that DND mode is activated and any incoming calls will be directed to voicemail
- To disable do not disturb, press (ox). Select Call Features
   Do Not Disturb > (ox) > Disabled > Save.

## **Changing Volume**

- To change call volume, press 

  or 

  during a call.
- To change the ringer volume, press 

  or 

  when the phone is idle or ringing

## **Directory**

• To access the directory, press (x) and then navigate to the directory icon. Select *Network Directory* > *All Contacts* > (x). Navigate to and highlight the desired contact. Press the *dial* button and (x) to call the highlighted contact

## **Group Call Park**

 While on an active call, press Options and then navigate down ▼ to Group Call Park. Press (ox). Listen to the message which identifies the extension the call is parked on

## **Unpark**

 To unpark a call, dial \*88 followed by the park extension and then press the Call button or #

### **Quick Dial Guide**

Easy Dialing Options		
	On	Off
Call forward		
All calls	<b>* 72</b>	<b>* 73</b>
All calls to voicemail	* 21	# 21
When no answer to voicemail	* 41	# 41
Not reachable (For business continuity plan. Requires set-up)	* 94	* 95
Check not reachable status	* <b>63</b> *	
Call return (last inbound number)	* 69	
Call waiting	<b>*73</b>	# 41
Cancel call waiting for a single call		<b>* 70</b>
Access voicemail	<b>* 86</b>	
Music on hold deactivation (Per-call deactivation)	* 60	(Music returns next call)
Clear message waiting indicator	* 99	
Change number of rings before voicemail picks up	* 610	



## **Voicemail**

## **Accessing Voicemail**

- 1. Press and hold the 1 button 🖾 or dial \*86
- 2. Follow prompts to play messages, record greetings, etc.

## **Voice Messaging Main Menu**

1	Listen to Messages
2	Busy Greeting Menu
3	No Answer Greeting Menu
4	Extended Away Greeting Menu
5	Compose Message Menu
7	Delete All Messages
8	Message Deposit Settings Menu
*	Voice Portal Main Menu
#	Repeat Menu

"Play Message" options				
While	While listening to message		Between messages	
1	Skip Back	#	Save	
2	Pause/Resume	7	Delete	
3	Skip Forward	2	Repeat	
4	Jump to Beginning	5	Envelope Info	
6	Jump to End	6	Play Next Message	
Any ti	me	8	Callback Caller	
*	Return to Previous Menu	9	Additional Options 1 Reply to Message 2 Forward Message * Return to Previous Menu # Repeat	